

## YHM Website

### Q & A's

#### **1. How do I get an article on the site?**

Articles in the magazine are distributed to thousands of people, and posted to the website at no additional charge. Discuss how you can be published in both the magazine and the website with one of our Account Managers. Send an email to [info@yourhealthmagazine.net](mailto:info@yourhealthmagazine.net)

#### **2. How do I get featured on the site?**

You can post your own feature by clicking on the menu item “For Doctors” and entering your information. You can also talk to our account managers about being featured in the magazine and online.

#### **3. How do I place Banner ads?**

You can click on the menu item “Advertise With Us” and post your ad and submit payment. You can also speak with one of our account managers about placing your ad display in the magazine and the website and getting an article published for no additional charge.

#### **4. Who do I speak to about a billing problem?**

It is best to submit an email to [support@yourhealthmagazine.net](mailto:support@yourhealthmagazine.net). This is the quickest way to resolve a billing problem and someone can contact you if more information is needed.

#### **5. How do I find more information about the magazine: rates, distribution, deadlines, coverage, etc.**

You can click the menu item “About Us” to find out more information. Or you can select the menu item “Contact Us/Support” to send an email with your questions. If you are interested in being in the magazine and/or website, you can email us, and contact one of our account managers.

#### **6. What is the difference between Featuring a Doctor, or Featuring a Practice?**

An online Featured Doctor is for one individual doctor. An online Featured Practice is for groups with 2 or more doctors who would all like to be grouped together on one central online Featured Practice page. Free doctor profiles, as well as Featured Doctors, can be linked to a Featured Practice page.

#### **7. Can I still use my coupon code for the online Feature if I cancel my Feature order in the print edition?**

Discounts are given for participating in a combination of the online edition and print edition at the same time. If a coupon code is used, but you do not have a valid order for a corresponding ad in the print edition your online order will not be approved by YHM staff, and your credit card will not be charged. If you would still like to purchase an online Feature you may do so at full price, or email [support@yourhealthmagazine.net](mailto:support@yourhealthmagazine.net) to inquire about other discount options.

#### **8. YHM already has my biography info on file. Can they use this info to create my online Feature for me?**

Once you place your order, and pay for the subscription on the website, YHM staff can assist you to place your Feature using the information we have on file. However any updates or edits that need to be made will be the customer's responsibility. Any questions about this should be directed to [support@yourhealthmagazine.net](mailto:support@yourhealthmagazine.net).

#### **9. Can YHM set up an account for me?**

Yes, we can setup a FREE profile on the website and send you the user name and password. Any purchases on the site need to be done by the user. We can provide assistance filling in FREE and Featured profiles and placing banner ads. Any questions about this should be directed to [support@yourhealthmagazine.net](mailto:support@yourhealthmagazine.net).