



## Cancellation Policy

YourHEALTH Magazine provides specialized services to our customers in our effort to "provide health and medical news and information to the public." In each case, our customer receives the attention of each and every person in our company, including sales, marketing, editorial, finance, and distribution personnel. We employ the use of several management systems to track accounts, distribution, advertising design, art design and creation, facsimiles, internet services, and over all network management. We take this work seriously and are committed to fulfilling our obligations to each customer.

With each customer, the time and effort is devoted to do the best job possible using the means we have. Most of the time and effort is devoted in the beginning of an agreement and each month thereafter, for each issue of YourHEALTH in which a customer is participating. YourHEALTH bears the cost of initiating and performing these necessary functions. Therefore, once an agreement is made, it is, for the above stated reasons, noncancellable.

We have made exceptions where catastrophic circumstances have befallen a customer.

### Exceptions:

- 1) serious/terminal illness,
- 2) bankruptcy, or,
- 3) loss of license to practice.

If you feel that one of the above conditions exists with your business, please write a letter describing these circumstances and send it to: Editor, YourHEALTH, 4201 Northview Dr., Suite 102, Bowie, MD 20716.

Otherwise, orders and billing agreements are considered noncancelable, in full force, and legally binding. We devote our revenue from sales to our mission of health education for the public and do not have the means internally to pursue non-payers. So, if a customer were to make a unilateral decision to break an agreement, the matter would be immediately turned over to our company's legal counsel. At that point YourHEALTH internal staff would be prohibited from dealing with the situation and the customer would be required to address any further concerns to legal counsel.

If this were to happen, the company whose name appears on the agreement is held responsible and the person who signed the agreement is held personally responsible. This would include the cost of the agreement, lost discounts, late charges, interest, legal costs and court costs.

The agreement was drawn by a legal firm to be as binding as possible to provide YourHEALTH staff the freedom to devote their time and attention to our important mission.